

Our Charter

Vision, Mission, Aims & Objectives and Core Values

Vision

To create our care homes as a model of excellence for people with a neurological condition that will lead to the Mortimer Society being recognised as a leading quality provider of residential care across the South East of England. To grow the Society to serve the community better.

Mission

To fulfill our charitable purpose of providing care for people with physical and/or psychological issues arising from learning disabilities or neurological disorders including Huntington's disease. The service will be provide holistic, high quality and appropriate care that meets individual needs in a homely environment by highly trained staff. Our residents will be empowered as far as possible and also be supported, shown dignity and respect at all times.

Aim

We aim to provide a specialist and inclusive service that meets the needs of the individuals in our care. We will enable and encourage each individual in our care to live a rewarding and meaningful life that is unique to them. We will encourage residents to reach their potential and achieve exceptional outcomes.

Objectives

We will provide compassionate, inclusive care and support to any person wishing to use our service irrespective of gender, sexual orientation, age, cultural background, disability or religion providing that we are able to meet their individual needs and wishes.

Key Outcomes

Each person using our service deserves the right to:

- ❖ Dignity and personal respect including being valued as an individual
- ❖ Individuality including personal preferences and wishes where possible
- ❖ Lead and be involved in the planning of their own care and privacy for their own affairs and involving their families and carers when appropriate



Core Values to Achieve Key Outcomes

- ❖ Privacy We ensure that residents are valued as individuals and their privacy and confidentiality are respected at all times
- ❖ Dignity We treat each resident as a valued individual to maintain their dignity and fulfil their needs and wishes wherever possible
- ❖ Choice We ensure every resident receives help and support to make choices and express preferences wherever possible
- ❖ Independence We encourage every resident to make their own decisions and support all decision making processes wherever possible
- ❖ Collaboration We work together to support our core values and vision to achieve shared goals
- ❖ Respect We ensure an inclusive environment, treating people as we would like to be treated ourselves
- ❖ Security We create an environment in our homes whereby all residents feel happy and secure
- ❖ Community We encourage our residents to access the community and to participate in individual interests and meaningful activities to maintain their human and citizens' rights

We are passionate and committed to providing individualised care. In order to maintain a good quality life and wellbeing for our residents, the Society promotes person centred care to help everyone develop an individual plan of care to maintain a good quality of life and wellbeing.



The Mortimer Society

Making a Difference to Peoples' Care